

## About DecisionHealth®

For more than 25 years, DecisionHealth has served as the industry's leading source for news, analysis and instructional guidance with cutting-edge information sources, such as Part B News, Home Health Line, Diagnosis Coding Pro for Home Health, OASIS-C & Outcomes Solutions, Medical Practice Compliance Alert, Inside the Joint Commission and Medical Practice Coding Pro. Our unique blend of award-winning on-staff journalists and unmatched access to health care executives, providers, health care organization managers and their revenue-cycle staff enables us to provide solutions, tools and guidance that are relied on by nearly 100,000 home health care and physician practice professionals.

### News and guidance for health care providers across the continuum of care...

DecisionHealth serves the business and regulatory needs of health care practitioners, providers and their administrative staff nationwide.

We offer more than 50 independent newsletters, books, online reference websites and software applications that help decision-makers solve issues affecting the business operations of:

- Physician offices, including solo, group, specialty and faculty practices.
- Home health agencies, hospices and private duty providers.
- Hospitals, including inpatient, outpatient, quality assurance, facility management,
   MIS and compliance departments.
- Durable medical equipment suppliers.
- Clinical laboratories in physician offices, hospitals and independent settings.
- Ambulatory surgery centers.

Our information services cover challenges as wide ranging as Medicare coding and reimbursement, Joint Commission accreditation, clinical and operational benchmarks, and compliance with health care fraud and abuse and HIPAA laws.

# About the Board of Medical Specialty Coding & Compliance (BMSC)

The Board of Medical Specialty Coding & Compliance (BMSC) is the premier provider of specialty certification, education and training for coders, clinicians and compliance professionals practicing in home health and physician office settings.

BMSC is dedicated to ensuring that health care professionals have the skills they need by providing multiple levels of education, certification and training. Many of the DecisionHealth online and onsite training courses are designed to help coding professionals pass competency-based certification exams.

BMSC Home Care Coding Specialist-Diagnosis (HCS-D), Home Care Clinical Specialist-OASIS (HCS-O), Specialty Coding Professional (SCP), Advanced Coding Specialist (ACS) and Certified Compliance Professional-Physician (CCP-P) CEU's are available for most of DecisionHealth's home health and physician specialty online training courses.











# Unlock Your Competency – Assessment, Training & Certification

Introduction5
Online Course Summaries
Diagnosis Coding6
ICD-9-CM Coding Competencies Library
ICD-9-CM Coding Competencies for Home Health: Base Knowledge
ICD-9-CM Coding Competencies for Home Health: Diagnosis Coding and OASIS Interactions
ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes
Diagnosis Coding and OASIS-C Interactions
OASIS-C Case Mix10
OASIS-C Case Mix Library
OASIS-C Introduction & Overview
OASIS-C Diagnosis Coding
OASIS-C Clinical Case Mix
OASIS-C Functional Case Mix
OASIS-C Wound Case Mix
OASIS-C Fundamentals14
OASIS-C Fundamentals Library
OASIS-C & Patient Tracking Items
OASIS-C History & Diagnosis (M1000 - M1055)
OASIS-C Living Arrangements (M1100) and Sensory Status (M1200 - M1242)
OASIS-C Integumentary Status (M1300 – M1350)
OASIS-C Respiratory, Cardiac, Elimination & Neuro Status (M1400 - M1750)
OASIS-C Functional Assessment: ADLs/IADLs, Therapy Need (M1800 – M1910, M2100 – M2200)
OASIS-C Medications (M2000 - M2040)
OASIS-C Plan of Care & Intervention Synopsis (M2250, M2400)
OASIS-C Emergent Care & Discharge (M2300 – M2310, M2410 – M2440, M0903 – M0906)







OASIS-C Process Measures	17
OASIS-C Process Measures	
Home Health Online Training Order Form	19

# Our Mission: Competency Building for the Professional Marketplace

Dear Health Care Professional,

Meeting the education needs of health care professionals continues to be our top priority. We understand that coding and billing competency is top of mind in the ever-changing economic and political climate where it's essential you earn and keep every dollar to which you are legally entitled. I'm honored to bring you the online **DecisionHealth**Career Training Center – your anytime, anywhere solution to ease your training burden.

Building on a history as the leading provider of highly rated live and audio training, the new online DecisionHealth Career Training Center offers course catalogues for home health and physician office professionals. Each course targets the competencies critical to accurate documentation, coding and/or billing through a mix of instructional information (including supplemental source references) and interactive exercises that prompt the learner to apply their key learning points. Throughout all DecisionHealth courses, the learner will find true-to-life patient scenarios and practice the skills required to solve day-to-day reimbursement challenges.

As the leader in reimbursement news, analysis and guidance, as well as the sponsor of home health and specialty professional certification offered through the Board of Medical Specialty Coding & Compliance, DecisionHealth is uniquely positioned to target competency deficiencies that plague health care providers and cause unintended reimbursement errors. In addition, all courses were created in collaboration with subject-matter experts, and reviewed by certified professionals.

For relevance, physician courses are offered either as part of specialty-specific curriculums or as stand-alone courses for targeted training. And, most DecisionHealth courses carry pre-approved CEUs for easy compliance with maintenance of annual certification mandates.

With an emphasis on competency development, all DecisionHealth courses are available to students for a period of 90 days and require completion of a final assessment. Learners must earn a passing grade of 85% or higher on the final course assessment. This assures employers that their investment in training has its intended results of improved coding and billing productivity, improved documentation accuracy and, where appropriate, increased billing opportunity.

We hope you find the course(s) that suits your needs. Be sure to check our website, www.decisionhealth.com/careertrainingcenter often for new courses. We look forward to serving your education needs.

Thank you,

DecisionHealth®

www.decisionhealth.com/careertrainingcenter

P.S. Are you looking to educate your entire team? Group discounts are available. To inquire about customized career training paths for your team, onsite training or special training options, call toll-free 1-855-CALL-DH1 (1-855-225-5341).









# Home Health Agencies

### DIAGNOSIS CODING

# ICD-9-CM Coding Competencies Library (OLCOL1)

This three-course coding competency online training library teaches beginner and less experienced coders how ICD-9-CM coding works in home health. Students learn how coding "fits" into the OASIS form and what needs to be taken into consideration when coding. The library also teaches how to apply coding conventions and guidelines, as well as the proper use of V and E codes.

Competency Level: Beginner

Prerequisites: None

Required Resources: Current Complete Home Health ICD-9-CM

Diagnosis Coding Manual

Pre-approved for Continuing Education Credits: 4.5 HCS-D CEUs

ICD-9 Coding Competencies Library Course Listing (includes 3 courses plus course assessment):

- 1. ICD-9-CM Coding Competencies for Home Health: Base Knowledge
- 2. ICD-9 Coding Competencies: Diagnosis Coding and OASIS Interactions
- 3. ICD-9 Coding Competencies: Key Competencies, V and E Codes

### Course Summaries:

Name of Course: ICD-9-CM Coding Competencies for Home Health: Base Knowledge

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs

Time to complete course: 1 hour 30 min

This course provides a basic understanding of how ICD-9-CM coding works in home health. This is the first in a series of three ICD-9-CM Coding Competencies courses that teach coding basics. This course covers the ICD-9-CM Official Coding Guidelines and Conventions and the rules that a coder must follow to use the ICD-9 manual and begin to code correctly.

**Name of Course:** ICD-9 Coding Competencies for Home Health: Diagnosis Coding and OASIS Interactions

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs Time to complete course: 1 hour 30 min

This is the second in a series of three ICD-9-CM Coding
Competencies training programs that teach basic education for home
health. When the course is complete, a student will understand how
codes "fit" in the OASIS form, and what in the document needs to be
taken into consideration when coding.

Name of Course: ICD-9 Coding Competencies for Home Health : Key Competencies, V and E Codes

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs Time to complete course: 1 hour 30 min

This course is the third in a series of three ICD-9-CM Coding Competencies training programs that teach the basics of home health coding. Students learn how to apply the guidelines, as well as the proper use of V codes and E codes.

# ICD-9-CM Coding Competencies for Home Health: Base Knowledge (OL1001)

This course provides a basic understanding of how ICD-9-CM coding works in home health. This is the first in a series of three ICD-9-CM Coding Competencies courses that teaches coding basics. This course covers the ICD-9-CM Official Coding Guidelines and Conventions and the rules a coder must follow to use the ICD-9 manual and begin to code correctly.

Competency Level: Beginner

Prerequisites: None

Required Resources: Current Complete Home Health ICD-9-CM

**Diagnosis Coding Manual** 

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs ICD-9-CM Coding Competencies for Home Health: Base Knowledge Course Outline (includes 5 lessons and course assessment):

- 1. ICD-9-CM Introduction and Overview
- 2. ICD-9-CM Coding Conventions, Part I

To learn more about DecisionHealth's online education options please call toll-free 1-855-CALL-DH1.

# Home Health Agencies

- 3. ICD-9-CM Coding Conventions, Part II
- 4. ICD-9-CM General Coding Guidelines, Part I
- 5. ICD-9-CM General Coding Guidelines, Part II
- 6. Course Assessment

### Total time to complete course: 1.5 hours

### Course Objectives:

- Guidelines for coding and reporting
  - How to properly look up a code
  - Level of specificity in coding
  - Signs and symptoms and integral conditions issues
  - Multiple coding situations and late effects
  - Encounter for rehabilitation (V57) guidelines and more
- The structure of ICD-9-CM
  - Volume 1, 2, 3
  - Disease codes, V, E and procedure codes
- Purpose of coding and major guidance authorities
  - Centers for Medicare and Medicaid Services, Coding Clinic, ICD-9-CM Committee, AHIMA
- HIPAA issues
  - Universal coding rules across health care platforms
- Use and application of coding conventions
  - Use additional code and code first
  - Punctuation [brackets], :
  - Manifestation/etiology overview
  - Includes, excludes and more

### Recommended Courses:

- ICD-9-CM Coding Competencies: Diagnosis Coding and OASIS Interactions
- ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes

### ICD-9-CM Coding Competencies for Home Health: Diagnosis Coding and OASIS Interactions (OL1002)

This course is the second in a series of three ICD-9-CM Coding Competencies training programs that teaches the basics of home health coding. When the course is complete, a student will understand how codes "fit" in the OASIS form and how the form needs to be taken into consideration when coding.

Competency Level: Beginners

Prerequisite: None

Required Resources: Current Complete Home Health ICD-9-CM Diagnosis Coding Manual

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs

ICD-9-CM Coding Competencies: Diagnosis Coding and OASIS Interactions Course Outline (includes 6 lessons and course assessment):

- 1. ICD-9-CM Introduction and Overview
- 2. ICD-9-CM and OASIS and Coding: M1010 and M1016
- 3. ICD-9-CM and M1020 and Start of Sequencing
- 4. ICD-9-CM and M1022
- 5. ICD-9-CM and M1024
- 6. M1012: The New Procedure Requirement
- 7. Course Assessment

### Total time to complete course: 1.5 hours

### Course Objectives

- Introduction to how diagnosis coding and OASIS interact in a HHA
- M1010 and M1016 and the role of ICD-9 codes
- M1020
  - Focus on the primary diagnosis
  - Beginning of sequencing issues
- M1022
  - Secondary diagnosis requirements
  - Comorbidity issues
  - Start of M1022 and M1024 interactions

# HEALT AGENCIE

# Online Course Summaries

- M1024
  - V codes as the trigger for case mix
  - What are case-mix codes
  - Requirements for M1020 and M1024 coding, including case-mix loss
  - Requirements for M1022 and M1024 coding, including active and resolved conditions
  - M1024 examples throughout education

### Recommended Courses:

- ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes
- ICD-9-CM Coding Competencies for Home Health: Base Knowledge

### ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes (OL1003)

This course is the third in a series of three ICD-9-CM Coding Competencies training programs that teaches the basics of home health coding. Students learn how to apply the guidelines, as well as the proper use of V codes and E codes.

Competency Level: Beginner

Prerequisite: None

Required Resources: Current Complete Home Health ICD-9-CM

**Diagnosis Coding Manual** 

Pre-approved for Continuing Education Credits: 1.5 HCS-D CEUs

ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes Course Outline (includes 5 lessons and course assessment)

- 1. ICD-9-CM Manifestation and Mandatory Multiple Coding
- 2. ICD-9-CM Complications vs. Late Effects
- 3. ICD-9-CM Signs and Symptoms Coding
- 4. ICD-9-CM V Codes
- 5. ICD-9-CM E Codes
- 6. Course Assessment

### Total time to complete course: 1.5 hours

### Course Objectives:

- Several major coding competencies, including:
  - Manifestation/etiology rules and sequencing
  - Mandatory multiple coding and multiple coding for a single condition
  - Complications and late effects
  - Signs and symptoms coding and specifications
- Proper use of V codes
  - When to use V codes
  - Questions to ask
  - Case-mix applications

- Mandatory and optional use of E codes
  - Poisoning
  - Adverse effects

### Recommended Courses:

- ICD-9-CM Coding Competencies for Home Health: Base Knowledge
- ICD-9-CM Coding Competencies for Home Health: Diagnosis Coding and OASIS Interactions

# Diagnosis Coding and OASIS-C Interactions (OL1005)

This course provides an overview of the OASIS-C changes that most affect diagnosis coding, from the guidance changes for the coding items to the clues and cross-checks coders should use to double-check documentation. Students will walk away with an understanding of how to correctly code with the new OASIS, including coding with Appendix D instructions, as well as an understanding of the basics of wound guidance, falls assessment, cardiac and respiratory assessment and depression screening issues.

Competency Level: Experienced

Prerequisite: None

Required Resources: Current Complete Home Health ICD-9-CM Diagnosis Coding Manual, plus access to the OASIS form

Pre-approved for Continuing Education Credits: 2.0 HCS-D, HCS-O CEUs

Diagnosis Coding and OASIS-C Interactions Course Outline (includes 3 lessons and course assessment):

- 1. Introduction to OASIS-C
- 2. Coding Items and OASIS-C
  - M1010, M1016
  - M1020
  - M1022
  - M1024
  - M1012
- 3. Revisions that Affect Diagnosis Coding
  - Surgical Wounds (M1340 and M1342)
  - Stasis Ulcers (M1330 M1334)
  - Pressure Ulcers (M1300)
  - Depression Screening (M1730)
  - Cardiac and Respiratory Assessment (M1400, M1410, M1500, M1510)
  - Falls Risk Assessment (M1930)
  - Synopsis and Interventions (M2240 and M2250)
- 4. Course Assessment

Total time to complete course: 2.5 hours

### Course Objectives:

- A general overview of OASIS-C changes and what the impact is
- The meaning of changes in the eyes of CMS
- Explain guidance for M1020, M1022, M1024, the coding items
- Educate on the procedure item: M1012, a new requirement on OASIS, as well as review M1010 and M1016
- Cover the changes on OASIS items that must influence or interact with coding:
  - Surgical wounds
  - Stasis ulcers
  - Pressure ulcers
  - Depression screening
  - Falls risk assessment
  - Cardiac and respiratory assessment
  - Synopsis and interventions

### Recommended Courses:

- A base knowledge of coding and OASIS are needed. If you do not have it, we recommend:
  - ICD-9-CM Coding Competencies for Home Health: Base Knowledge
  - ICD-9 Coding Competencies: Diagnosis Coding and OASIS Interactions
  - ICD-9-CM Coding Competencies: Key Competencies, V Codes and E Codes
  - OASIS-C Diagnosis Coding

# 

# Online Course Summaries

### **OASIS-C Case Mix**

### OASIS-C Case Mix Library (OLOCL1)

From OASIS-C Introduction and Overview to Wound Case Mix course, this library covers the 22 OASIS-C case-mix questions, and is designed to help you overcome all your OASIS-C case-mix challenges.

Competency Level: Beginner

Prerequisite: None

Required Resources: None

Pre-approved for Continuing Education Credits: 16 HCS-0, HCS-D CEUs

OASIS-C Case Mix Library Course Listing (includes 5 courses plus course assessments):

- 1. OASIS-C Introduction & Overview
- 2. OASIS-C Clinical Case Mix
- 3. OASIS-C Diagnosis Coding
- 4. OASIS-C Functional Case Mix
- 5. OASIS-C Wound Case Mix

### Course Summaries:

Name of Course: OASIS-C Introduction & Overview

Pre-approved for Continuing Education Credits: 2.0 HCS-D, HCS-O CEUs Time to complete course: 2 hours 15 min

The course is designed to help clinicians become familiar with the OASIS-C document, identify major changes, including deletions, revisions and additions, and understand the rationale behind the changes. Learn to identify process measures and the timing of the process measures as they relate to medication review, pressure ulcers, diabetic foot care and depression. Discover how to achieve OASIS-C accuracy on every patient assessment, improve quality of care and receive the appropriate payment.

Name of Course: OASIS-C Clinical Case Mix

Pre-approved for Continuing Education Credits: 5.0 HCS-D, HCS-O CEUs Time to complete course: 5 hours

This course is designed to help clinicians master the nuances of the OASIS-C clinical case-mix items. The clinical case-mix questions often are the most challenging, yet most important in terms of determining your patient's acuity and ensuring your agency will be reimbursed for the intensive services you will be providing. In this lesson, also learn about projecting therapy need (M2200). Every course allows you to work through patient scenarios.

Name of Course: OASIS-C Diagnosis Coding

Pre-approved for Continuing Education Credits: 2.0 HCS-D, HCS-O CEUs

Time to complete course: 2 hours

This course is designed to help clinicians master the nuances of the OASIS-C diagnosis items: M1020, M1022 and M1024. The actual diagnoses items haven't changed, but the instructions on how to list each diagnosis have been expanded so that they are in line with the instructions provided in CMS's Attachment D. For example, OASIS-C instructs clinicians to list diagnoses "in the order that best reflects the seriousness of each condition and supports the disciplines and services provided." Also the "severity index" is now referred to as the "degree of symptom control."

Name of Course: OASIS-C Functional Case Mix

Pre-approved for Continuing Education Credits: 4.0 HCS-D, HCS-O CEUs Time to complete course: 4 hours

This course provides an overview of the OASIS-C functional items and their impact on case mix. After completing this course, clinicians will be able to apply CMS guidance to the functional M0 items in patient scenarios that pose the greatest challenges to home health clinicians.

Name of Course: OASIS-C Wound Case Mix

Pre-approved for Continuing Education Credits: 3.0 HCS-D, HCS-0 CEUs Time to complete course: 2 hour 45 min

This course is designed help clinicians answer the OASIS-C wound case-mix item questions to achieve accuracy on every patient assessment, improve quality of care and ensure the agency receives the appropriate payment for the level of care it's providing. This self-paced course will define and identify criteria/strategies for accurately answering M1308, M1324, M1334 and M1342. At the end of this course, the clinician will be able to apply CMS guidance in responding to the wound case-mix M0 items in the most challenging patient scenarios.

### OASIS-C Introduction & Overview (OLOC10)

The course is designed to help clinicians become familiar with the OASIS-C document, identify major changes, including deletions, revisions and additions and understand the rationale behind the changes. Learn to identify process items as they relate to medication review, pressure ulcers, diabetic foot care and depression. Discover how to achieve OASIS-C accuracy on every patient assessment, improve quality of care and receive the appropriate payment.

Competency Level: Beginner Prerequisite: OASIS Overview Required Resources: None

Pre-approved for Continuing Education Credits: 2.0 HCS-D, HCS-O CEUs

OASIS-C Introduction & Overview Course Outline (includes 8 lessons and course assessment):

- 1. Introduction to OASIS-C
- 2. OASIS-C Deletions & Additions
- 3. OASIS-C Revisions
- 4. OASIS-C Process Measure Items
- 5. OASIS-C Medication Review

- 6. OASIS-C Pressure Ulcers
- 7. OASIS-C Diabetic Foot Care
- 8. OASIS-C Depression Screening & Intervention
- 9. Course Assessment

### Total time to complete course: 2 hours 25 minutes

### Course Objectives:

- Identify timeline for implementation of OASIS-C.
- Discuss CMS quality initiative goal and the rationale for changes to OASIS.
- Identify major areas of change in OASIS-C, including revisions, deletions and additions.
- List and discuss the process domains in OASIS-C.
- Identify OASIS-C items that relate to medication review reconciliation and education for high-risk drugs.
- Identify OASIS-C process items that relate to pressure ulcers and list preventative interventions.
- Identify OASIS-C process items that relate to diabetic foot care and identify at least one screening tool for diabetic neuropathy.
- Identify OASIS-C process items that relate to depression and identify elements of the PHQ-2<sup>®</sup> Pfizer Depression Screening tool used in OASIS-C.

### Recommended Courses:

- OASIS-C Clinical Case Mix
- OASIS-C Diagnosis Coding
- OASIS-C Functional Case Mix
- OASIS-C Wound Case Mix

### OASIS-C Diagnosis Coding (OLOC11)

This course is designed to help clinicians master the nuances of the OASIS-C diagnosis items: M1020, M1022 and M1024. The actual diagnoses items haven't changed, but the instructions on how to list each diagnosis have been expanded so that they are in line with the instructions provided in CMS's Attachment D. For example, OASIS-C instructs clinicians to list diagnoses "in the order that best reflects the seriousness of each condition and supports the disciplines and services provided." Also the "severity index" is now referred to as the "degree of symptom control."

Competency Level: Experienced

Prerequisite: OASIS-C Introduction & Overview

Required Resources: None

Pre-approved for Continuing Education Credits: 2.0 HCS-D, HCS-O CEUs

OASIS-C Diagnosis Coding Course Outline (includes 7 lessons and course assessment):

- 1. M1020: Choose the Correct Primary Diagnosis
- 2. M1020: Other Considerations in Selecting Primary Diagnosis
- 3. M1020 & M1022: Sequencing the Primary and Secondary Diagnoses
- 4. Symptom Control and Sequencing

- 5. Using V Codes in M1020/M1022
- 6. M1024: Assigning Diagnoses in M1024 (Case Mix)
- M1010 (Inpatient Diagnosis), M1012 (Inpatient Procedure Code) and M1016 (Diagnoses Requiring Medical or Treatment Regimen Change in Past 14 Days)
- 8. Course Assessment

### Total time to complete course: 2 hours

### Course Objectives:

- Identify criteria that should be used in selection of primary diagnosis in M1020.
- Define M1020 (secondary diagnosis) and the role it plays in reimbursement and risk adjustment.
- Apply key sequencing steps to code M1020/M1022.
- Describe and apply the most common uses of M1024.
- Define the appropriate use of V codes in M1020/M1022 based on CMS and coding guidelines.
- Identify payment considerations in diagnosis selection.
- Apply CMS and coding guidelines to a selection of M1020, M1022 and M1024 in specific patient scenarios.

### Recommended Courses:

- OASIS-C Introduction & Overview
- OASIS-C Clinical Case Mix
- OASIS-C Functional Case Mix
- OASIS-C Wound Case Mix

### OASIS-C Clinical Case Mix (OLOC12)

This course is designed to help clinicians master the nuances of the OASIS-C clinical case-mix items. The clinical case-mix questions often are the most challenging, yet most important in terms of determining your patient's acuity and ensuring your agency will be reimbursed for the intensive services you will be providing. In this lesson, also learn about projecting therapy need (M2200).

Competency Level: Experienced

Prerequisite: OASIS-C Introduction & Overview

Required Resources: None

Pre-approved for Continuing Education Credits: 5.0 HCS-D, HCS-O CEUs

OASIS-C Clinical Case Mix Course Outline (includes 20 lessons and course assessment):

- 9. M0110a: Episode Timing
- 1. M0110b: Other Payers
- 2. M1030a: Therapies in the Home
- 3. M1030b: Most Challenging Aspects
- 4. M1200a: Vision
- 5. M1200b: Partially/Severely Impaired
- 6. M1240: Pain Assessment
- 7. M1242a: Frequency of Pain Interfering with Activity
- 8. M1242b: Pain in Cognitively Impaired
- 9. M1242c: Pain Adequately Treated

# TEALT AGENCE

# Online Course Summaries

10. M1242d: Pain and Nonpharm Relief

11. M1400a: Dyspnea

12. M1400b: Dyspnea and Environmental Adaptation

13. M1400c: Dyspnea in Bedfast Patient

14. M1620a: Bowel Incontinence Frequency

15. M1620b: Bowel Incontinence Program

16. M1630: Ostomy for Bowel Elimination

17. M2030: Injectable Medications

18. M2200a: Therapy Need

19. M2200b: Therapy Need (Cont...)

20. Course Assessment

### Total time to complete course: 5 hours

### Course Objectives:

### ■ M0110

- Define criteria for answering M0110 as "early" or "late"
- Identify the correct way of calculating the 60-day gap
- Identify types of payer groups that do not factor into the episode timing calculation and the appropriate response on M0110
- Select the timing of a Medicare episode as "early" or "late" in several patient scenarios

### ■ M1030

- List types of modalities that qualify and those that don't qualify – as IV infusion in M1030
- Identify the most challenging aspects of accurately answering M1030
- Identify and apply key criteria for accurately answering M1030 in several patient scenarios

### ■ M1200

- Identify key criteria in responding to M1200
- Identify appropriate extra steps to take when M1200 demonstrates partially or severely impaired vision
- Apply criteria in several patient scenarios in answering M1200

### ■ M1242

- Define criteria for responding to M1242 and identify steps in assessing pain frequency
- Identify pain in the cognitively impaired patient
- Review items to consider when determining pain interfering with activity in a patient being adequately treated for pain
- Select correct responses to M1242 in several patient scenarios

### ■ M1400

- Identify content and purpose of M1400
- Define criteria for responding to M1400
- Identify considerations in answering M1400 when the patient is chairfast or bedfast
- In several case scenarios, select correct responses to M1400

### ■ M1620

- Identify purpose of M1620 and criteria for answering question correctly
- Apply key assessments tools in selecting correct response to M1620
- Select correct responses to M1620 in several patient scenarios

### ■ M1630

- Identify key components/considerations in answering M1630 correctly
- Identify one of the biggest mistakes a clinician can make on M1630
- Select correct responses to M1630 in several patient scenarios

### ■ M2030

- Identify purpose of and criteria for responding correctly to – M2030
- Identify types of injectable medications included and excluded in M2030
- Select correct response to M2030 in a specific patient scenario

### ■ M2200

- Identify purpose and criteria for responding to M2200
- Select correct responses to M2200 based on payer status or type of OASIS-C assessment
- Discuss criteria for documentation of therapy intervention
- Select correct responses to M2200 based on several patient scenarios

### Recommended Courses:

- OASIS-C Introduction & Overview
- OASIS-C Diagnosis Coding
- OASIS-C Functional Case Mix
- OASIS-C Wound Case Mix

### OASIS-C Functional Case Mix (OL1000)

This course provides an overview of the OASIS-C functional items and their impact on Case-Mix. After completing this course, clinicians will be able to apply CMS guidance to the functional M0 items in patient scenarios that pose the greatest challenges to home health clinicians.

Competency Level: Experienced

Prerequisite: OASIS-C Introduction & Overview

Required Resources: None

Pre-approved for Continuing Education Credits: 4.0 HCS-D, HCS-O CEUs

OASIS-C Functional Case Mix Course Outline (includes 17 lessons and course assessment):

- 1. Introduction: M1810 M1860
- 2. M1810: Dressing Upper Body
- 3. M1810: Apply What You've Learned Through Patient Scenarios

- 4. M1820: Dressing Lower Body
- M1820: Apply What You've Learned Through Patient Scenarios
- 6. M1830: Bathing
- M1830: Apply What You've Learned Through Patient Scenarios
- 8. M1830: Patient is Restricted from Bathing
- 9. M1830: Psychological Barriers to Bathing
- 10. M1840: Toilet Transferring
- 11. M1840: Special Circumstances (Urinary Catheter)
- 12. M1845: Toileting Hygiene
- 13. M1850: Transferring
- 14. M1850: Transferring in Special CirCumstances
- 15. M1860: Ambulation
- M1860: Ambulation in the Chair-Bound or Wheelchair-Bound Patient
- 17. M1860: Ambulation as it Relates to Homebound Status
- 18. Course Assessment

### Total time to complete course: 4 hours

### Course Objectives:

- Identify which of the functional items are case-mix items.
- Differentiate between ADLs and IADLs.
- Identify general rules and conventions that apply to the functional items.
- Define and identify criteria/strategies for accurately answering M1810, M1820, M1830, M1840, M1845, M1850 and M1860.
- Apply CMS guidance in responding to the functional M-items in specific patient scenarios that pose the greatest challenges to home health clinicians.

### Recommended Courses:

- OASIS-C Introduction & Overview
- OASIS-C Diagnosis Coding
- OASIS-C Clinical Case Mix
- OASIS-C Wound Case Mix

### OASIS-C Wound Case Mix (OL1004)

This course is designed help clinicians answer the OASIS-C wound case-mix item questions to achieve accuracy on every patient assessment, improve quality of care and ensure the agency receives the appropriate payment for the level of care it's providing. This self-paced course will define and identify criteria/strategies for accurately answering M1308, M1324, M1334 and M1342. At the end of this course, the clinician will be able to apply CMS guidance in responding to the wound case-mix M0 items in the most challenging patient scenarios.

Competency Level: Experienced

Prerequisite: OASIS-C Introduction & Overview

Required Resources: None

Pre-approved for Continuing Education Credits: 3.0 HCS-D, HCS-OCEUs

OASIS-C Wound Case Mix Course Outline (includes 11 lessons and course assessment):

- 1. M1308: Number of Pressure Ulcers at Each Stage
- 2. M1308: Additional Criteria
- 3. M1308: Unobservable Pressure Ulcers
- 4. M1308: Surgical Procedures & DTIs
- 5. M1324: Most Problematic Pressure Ulcer Stage
- M1334: Stasis Ulcer Status
- 7. M1334: Unobservable Stasis Ulcers
- 8. M1342: Status of Most Problematic Surgical Wound
- 9. M1342: Healing by Secondary Intention
- 10. M1342: Special Circumstances
- 11. M1342: Application
- 12. Course Assessment

### Total time to complete course: 2.75 hours

### Course Objectives:

- Define and identify criteria and strategies for accurately answering the OASIS wound case-mix items (M1308, M1324, M1334 and M1342).
- Discuss the exact impact of these items on case mix and non-routine supply (NRS) payment.
- Identify criteria for reporting pressure ulcers.
- Identify criteria for responding correctly to the wound items when the patient has unobservable ulcers and wounds.
- Identify key WOCN healing guidelines as they apply to the OASIS-C wound case-mix items.
- Differentiate between healing by primary intention and healing by secondary intention.
- Apply CMS guidance in responding to the wound items in specific patient scenarios that pose the greatest challenges to home health clinicians.

### Recommended Courses:

- OASIS-C Introduction & Overview
- OASIS-C Diagnosis Coding
- OASIS-C Clinical Case Mix
- OASIS-C Functional Case Mix

# 

# Online Course Summaries

### OASIS-C FUNDAMENTALS

### OASIS-C Fundamentals Library (OLOCL2)

The OASIS-C Fundamentals Library provides a detailed look into every item on the new form. Clinical supervisors and clinicians will benefit from this extensive OASIS-C training created by OASIS experts Ann Rambusch and Judy Adams. This library contains nine courses designed to walk you through the entire OASIS-C document and provide official guidance on how to answer each item. Learn through interactive questions and answers.

The course assessment is a 50-question post-test to ensure your clinicians have worked through the courses and have a clear understanding of how to answer the OASIS-C items using official CMS quidance.

OASIS-C accuracy will have a positive impact on your outcome scores, result in more accurate case-mix scores and guarantee that your agency receives the payment it deserves for the level of care it's providing.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: BMSC HCS-D CEUs

OASIS-C Fundamentals Library Course Listing (includes 9 courses plus course assessment):

- 1. OASIS-C & Patient Tracking Items
- 2. OASIS-C History & Diagnosis (M1000 M1055)
- 3. OASIS-C Living Arrangements (M1100) and Sensory Status (M1200 M1242)
- 4. OASIS-C Integumentary Status (M1300 M1350)
- 5. OASIS-C Respiratory, Cardiac, Elimination & Neuro Status (M1400 M1750)
- 6. OASIS-C Respiratory Functional Assessment: ADLs/IADLs, Therapy Need (M1800 – M1910, M2100 – M2200)
- 7. OASIS-C Medications (M2000 M2040)
- 8. OASIS-C Plan of Care & Intervention Synopsis (M2250, M2400)
- OASIS-C Emergent Care & Discharge (M2300 M2310, M2410 – M2440, M0903 – M0906)

### Course Summaries:

Name of Course: OASIS-C & Patient Tracking Items

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs

Time to complete course: 45 min

This course details the OASIS-C conventions and definitions as they are outlined in the OASIS-C guidance manual. It also provides a breakdown of the OASIS-C patient tracking (M0010 – M0150) and clinical record items (M0080 – M0110), and their related guidance.

Name of Course: OASIS-C History & Diagnosis (M1000 – M1055)

Pre-approved for Continuing Education Credits: 1.0 HCS-D , 1.5 HCS-O

Time to complete course: 1 hour 30 min

This course details the OASIS-C items that track patients' history, including therapies and risk factors (M1000 - M1005, M1030 - M1036). It walks you through the complex guidance of the diagnoses items, including the new procedure coding items (M1010 - M1024). Discover how to accurately answer the new immunization tracking items (M1040 - M1055), including how clinicians should answer these items if your agency doesn't routinely provide vaccines, and what the consequence is to your agency.

Name of Course: 0ASIS-C Living Arrangements (M1100) and Sensory Status (M1200 - M1242)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEU Time to complete course: 1 hour

Learn how to accurately answer the OASIS-C items that cover patients' living arrangements (M1100) and sensory status (M1200 – M1242), including the new pain assessment process measure (M1240).

Name of Course: OASIS-C Integumentary Status (M1300 – M1350)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs Time to complete course: 1 hour 30 min

The wound items have undergone the most drastic changes in OASIS-C. Learn what has changed and walk through the wound items, including pressure ulcers, stasis ulcers and surgical wounds (M1300–M1350), using realistic clinical examples. Discover how to apply CMS's and the Wound Ostomy and Continence Nurses (WOCN) Society's wound guidance and definitions to answer the OASIS-C skin items accurately.

**Name of Course:** OASIS-C Respiratory, Cardiac, Elimination & Neuro Status (M1400 – M1750)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs Time to complete course: 1 hour

Learn how to master the OASIS-C items found in the respiratory, cardiac, elimination and neuro sections (M1400 – M1750).

**Name of Course:** OASIS-C Respiratory Functional Assessment: ADLs/IADLs, Therapy Need (M1800 – M1910, M2100 – M2200)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs

Time to complete course: 1 hour

Get a detailed explanation of the OASIS-C ADL/IADL items (M1800 – M1900), and the items that assess patients' assistance sources and therapy need (M2100 – M2200). Also learn how to accurately answer the new fall risk process measure (M1910), including what is considered a "validated component" of a fall risk tool.

Name of Course: OASIS-C Medications (M2000 – M2040)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs

Time to complete course: 1 hour

Learn how to accurately answer the new OASIS-C medication items (M2000 – M2040) and ensure you meet the "one calendar" day physician requirement.

Name of Course: OASIS-C Plan of Care & Intervention Synopsis (M2250, M2400)

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs Time to complete course: 45 min

This course details how to accurately answer M2250 & M2400: When to answer "yes," and examples of when it's appropriate to answer "no" to these items. Also get a description of the pitfalls and challenges of M2250 and M2400 and how to avoid them; and the definition of "physician-ordered plan of care" and what it means for your clinicians and agency processes.

**Name of Course:** OASIS-C Emergent Care & Discharge (M2300 – M2310, M2410 – M2440, M0903 – M0906)

Pre-approved for Continuing Education Credits: N/A

Time to complete course: 30 min

This course details the OASIS-C items that ask about patients' emergent care (M2300 - M2310) and discharge (M2410 - M2440, M0903 - M0906).

### OASIS-C & Patient Tracking Items (OLOC1)

This course details the OASIS-C conventions and definitions as they are outlined in the OASIS-C guidance manual. It also provides a breakdown of the OASIS-C patient tracking (M0010 – M0150) and clinical record items (M0080 – M0110), and their related guidance.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-0 CEU

OASIS-C & Patient Tracking Items Course Outline (includes 3 lessons and course assessment):

- OASIS-C Guidance Manual, Conventions and Definitions
- 2. Patient Tracking Items
- 3. Clinical Record Items

Total time to complete course: 45 min

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C History & Diagnosis (M1000 – M1055) (OLOC2)

This course details the OASIS-C items that track patients' history, including therapies and risk factors (M1000 – M1005, M1030 – M1036). It walks you through the complex guidance of the diagnoses items, including the new procedure coding items (M1010 – M1024). Discover how to accurately answer the new immunization tracking items (M1040 – M1055), including how clinicians should answer these items if your agency doesn't routinely provide vaccines, and what the consequence is to your agency.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-D, HCS-O CEU

OASIS-C History & Diagnosis Course Outline (includes 6 lessons and course assessment):

- 1. Patient history (M1000 M1005)
- 2. Inpatient diagnoses & procedures (M1010 M1012)
- 3. Medical or treatment regimen change (M1016 M1018)
- 4. Coding Matrix (M1020, M1022, M1024)
- 5. Therapies (M1030), Risk factors (M1032 M1036)
- 6. Immunization items (M1040 M1055)

Total time to complete course: 1 hour 30 min

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C Living Arrangements (M1100) and Sensory Status (M1200 - M1242) (OLOC3)

Learn how to accurately answer the OASIS-C items that cover patients' living arrangements (M1100) and sensory status (M1200 – M1242), including the new pain assessment process measure (M1240).

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-0 CEU

OASIS-C Living Arrangements and Sensory Status Course Outline (includes 4 lessons and course assessment):

# TEVILL AGENCIE

# Online Course Summaries

- 1. Living arrangements (M1100)
- 2. Sensory status (M1200 M1230)
- 3. Pain assessment (M1240)
- 4. Pain frequency (M1242)

Total time to complete course: 1 hour

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C Integumentary Status (M1300 – M1350) (OLOC4)

The wound items have undergone the most drastic changes in OASIS-C. Learn what has changed and walk through the wound items, including pressure ulcers, stasis ulcers and surgical wounds (M1300–M1350), using realistic clinical examples. Discover how to apply CMS's and the Wound Ostomy and Continence Nurses (WOCN) Society's wound guidance and definitions to answer the OASIS-C skin items accurately.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1.5 HCS-0 CEU

OASIS-C Integumentary Status Course Outline (includes 5 lessons and course assessment):

- 1. Pressure ulcer assessment (M1300 M1302)
- 2. Pressure ulcer items (M1306 M1324)
- 3. Stasis ulcers (M1330 M1334)
- 4. Surgical wounds (M1340 M1342)
- 5. Other skin lesions (M1350)

Total time to complete course: 1 hour 30 min

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C Respiratory, Cardiac, Elimination & Neuro Status (M1400 - M1750) (OLOC5)

Learn how to master the OASIS-C items found in the respiratory, cardiac, elimination and neuro sections (M1400 - M1750).

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-0 CEU

OASIS-C Respiratory, Cardiac, Elimination & Neuro Status Course Outline (includes 5 lessons and course assessment):

- 1. Respiratory status (M1400 M1410)
- 2. Heart failure assessment (M1500 M1510)
- 3. Elimination status (M1600 M1630)
- Neuro/Emotional/Behavioral Status (M1700 M1720, M1740 – M1750)
- 5. Depression screening (M1730)

Total time to complete course: 1 hour

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

### OASIS-C Functional Assessment: ADLs/ IADLs, Therapy Need (M1800 - M1910, M2100 - M2200) (OLOC6)

Get a detailed explanation of the OASIS-C ADL/IADL items (M1800 – M1900), and the items that assess patients' assistance sources and therapy need (M2100 – M2200). Also learn how to accurately answer the new fall risk process measure (M1910), including what is considered a "validated component" of a fall risk tool.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-0 CEU

OASIS-C Respiratory Functional Assessment Course Outline (includes 5 lessons and course assessment):

- 1. Functional item guidance
- 2. ADLs (M1800 M1860) and Therapy need (M2200)
- 3. IADLs (M1870 M1900)
- 4. Fall risk screening (M1910)
- 5. Types & sources of assistance (M2100 M2110)

Total time to complete course: 1 hour

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C Medications (M2000 - M2040) (OLOC7)

Learn how to accurately answer the new OASIS-C medication items (M2000 - M2040) and ensure you meet the "one calendar" day physician requirement.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 1 HCS-0 CEUs

OASIS-C Medications Course Outline (includes 3 lessons and course assessment):

- 1. Medication review and reconciliation (M2000 M2004)
- 2. Medication education (M2010 M2015)
- 3. Management of oral and injectable medications (M2020 M2040)

Total time to complete course: 1 hour

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

### OASIS-C Plan of Care & Intervention Synopsis (M2250, M2400) (OLOC8)

This course details how to accurately answer M2250 & M2400: When to answer "yes," and examples of when it's appropriate to answer "no" to these items. Also get a description of the pitfalls and challenges of M2250 and M2400 and how to avoid them; and the definition of "physician-ordered plan of care" and what it means for your clinicians and agency processes.

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: N/A

OASIS-C Plan of Care & Intervention Synopsis Course Outline (includes 2 lessons and course assessment):

- 1. Plan of care synopsis (M2250)
- 2. Intervention synopsis (M2400)

Total time to complete course: 45 min

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

### OASIS-C Emergent Care & Discharge (M2300 - M2310, M2410 - M2440, M0903 -M0906) (OLOC9)

This course details the OASIS-C items that ask about patients' emergent care (M2300 - M2310) and discharge (M2410 - M2440, M0903 - M0906).

Competency Level: Beginner to Intermediate

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: N/A

OASIS-C Emergent Care & Discharge Course Outline (includes 2 lessons and course assessment):

1. Emergent care (M2300 – M2310)

2. Discharge items (M2410 - M2440, M0903 - M0906)

Total time to complete course: 30 min

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library
- OASIS-C Process Measures

# OASIS-C PROCESS MEASURES

### OASIS-C Process Measures (OL1012)

The OASIS-C Process Measures Course provides education on the OASIS-C process measure items: pressure ulcer, pain and heart failure assessment, immunization status, depression and fall risk screening, medication review and reconciliation, and plan of care and intervention synopsis.

Clinical supervisors and clinicians will benefit from this extensive OASIS-C training created by OASIS experts Ann Rambusch and Judy Adams. This course contains nine lessons designed to walk you through the OASIS-C process measure items while providing official guidance on how to answer each item.

Many of the OASIS-C process measures will be publicly reported on Home Health Compare and CMS will be tracking home health agencies' best practices.

Competency Level: Beginner/Intermediate and Advanced

Prerequisite: None Required Resources: None

Pre-approved for Continuing Education Credits: 2 HCS-0 CEUs

OASIS-C Process Measures Course Outline (includes 9 lessons and course assessment):

- 1. Introduction to process measures
- 2. Immunization items (M1040 M1055)
- 3. Pain assessment (M1240)
- 4. Pressure ulcer assessment (M1300 M1302)
- 5. Heart failure assessment (M1500 M1510)
- 6. Depression screening (M1730)
- 7. Fall risk screening (M1910)
- 8. Medication review & reconciliation (M2000 M2015)
- 9. POC synopsis (M2250) & Intervention synopsis (M2400)

Total time to complete course: 2 hours

Recommended Courses:

- OASIS-C Fundamentals Library
- OASIS-C Case Mix Library

# Home Health Online Training Order Form

www.decisionhealth.com/careertrainingcenter | 1-855-CALL-DH1

Course ID	Course Name	Quantity	Price	Total
ICD-9 Codin	g			
0LC0L1	ICD-9-CM Coding Competencies Online Training Library – 3 courses		\$149	
0L1001	ICD-9-CM Coding Competencies for Home Health: Base Knowledge		\$69	
0L1002	ICD-9 Coding Competencies: Diagnosis Coding and OASIS Interactions		\$69	
0L1003	ICD-9-CM Coding Comptencies: Key Competencies, V and E codes		\$69	
0L1005	Diagnosis Coding and OASIS-C Interactions		\$149	
OASIS-C Fu	ndamentals			
0L0CL2	OASIS-C Fundamentals Online Training Library – 9 courses		\$499	
0L0C1	OASIS-C & Patient Tracking items (Conventions, M0010 – M0110)		\$99	
0L0C2	History and Diagnosis Items (M1000 – M1055)		\$99	
0L0C3	Living arrangements (M1100) & Sensory Status (M1200 – M1242)		\$99	
0L0C4	Integumentary Status (M1300 – M1350)		\$99	
0L0C5	Respiratory, Cardiac, Elimination & Neuro status (M1400 – M1750)		\$99	
0L0C6	Respiratory functional assessment: ADLs/IADLs, Therapy Need (M1800 – M1910, M2100 –M2200)		\$99	
0L0C7	Medications (M2000 – M2040)		\$99	
0L0C8	Plan of care & Intervention synopsis (M2250, M2400)		\$99	
OLOC9	Emergent care and Discharge (M2300 – M2310, M2410-M2440, M0903-M0906)		\$99	
OASIS-C Pro	ocess Measures			
0L1012	Process Measures		\$199	
OASIS-C Ca	se Mix	_		
0L0CL1	OASIS-C Case Mix Library – 5 courses		\$499	
0L0C10	OASIS-C Introduction & Overview		\$129	
0L0C12	OASIS-C Clinical Case Mix		\$129	
0L0C11	OASIS-C Diagnosis Coding		\$129	
0L1000	OASIS-C Functional Case Mix		\$129	
0L1004	OASIS-C Wound Case Mix		\$129	
For special pac	kages and custom orders, please call Peggy Hall at 1-855-225-5341, option 2.		TOTAL	

### **Payment Information**

training courses:

Name:

Title:

Company:

Address:

City:

State:

Fax:

Email:

Check enclosed for \$ made payable to

DecisionHealth (TIN: 26-3622553)

Charge \$ to my:

Exp. Date:

Signature:

Please specify the name and email address of the individual taking the online

A link to your courses will be sent within 72 hours of processing your payment.

# 4 Ways to order

1. Mail payment to:

DecisionHealth® 9737 Washingtonian Blvd., Ste. 200 Gaithersburg, MD 20878-7364

- **2. Call toll-free** 1-855-CALL-DH1 and mention code MUL12038
- **3. Fax this page** with your credit card information to: 1-301-287-2535
- **4. Visit** www.decisionhealth.com/career trainingcenter

MUL12038

