General Medicare Documentation Requirements for PT/OT

Medicare pays for therapy services when the medical record and the information on the claim form accurately report covered therapy services. That means your documentation must be legible, relevant and sufficient to justify the services billed. In general, services must be covered therapy services provided according to the requirements in Medicare manuals. Medicare requires that the services billed be supported by documentation that justifies payment. Documentation must comply with all legal/ regulatory requirements applicable to Medicare claims. Also remember that CPT instructs that there must be appropriate documentation to support a given CPT code.

Note: Medicare documentation guidelines identify the minimal expectations of documentation by providers or suppliers or beneficiaries submitting claims for payment of therapy services to the Medicare program. State or local laws and policies, or the policies of the profession, the practice, or the facility may be more stringent.

Additional documentation not required by Medicare is encouraged when it conforms to state or local law, or to professional guidelines of the American Physical Therapy Association or the American Occupational Therapy Association.

Medicare carriers will consider the entire record when reviewing claims for medical necessity so that even if you leave out a piece of documentation, it does not mean the medical necessity of the service will be denied. Services are medically necessary if the documentation indicates they meet the requirements for medical necessity, including that they are skilled, rehabilitative services, provided by clinicians (or qualified professionals when appropriate) with the approval of a physician/NPP, safe, and effective (i.e., progress indicates that the care is effective in rehabilitation of function).

Documentation Required – What you need to have for all your records

Medicare requires documentation of therapy services in several formats. They include:

- **Evaluation/Plan of Care** (may be one or two documents) includes the initial evaluation and any re-evaluations relevant to the episode being reviewed. This would be setting up what type of therapy, how long a given patient needs therapy and why.
- Certification (physician/NPP approval of the plan) and recertifications of the need for treatment and therapy plan of care. Certification (and recertification of the plan when applicable) are required for payment and must be submitted when records are requested after the certification or recertification is due. (See Section 220.1.3 and Appendix C)
- **Progress Reports** (including Discharge Notes, if applicable). This is a summary of treatment notes for a given period of time and also provides the medical necessity.
- **Treatment Notes** for each treatment day documenting what was done, how patient tolerated, and time spent performing therapy services. (May also serve as Progress Reports when required information is included in the notes.)

Knee Therapy Treatment

Pt#:								
Name:								
DATE	11/9/10		11/12/10		11/14/10		11/20/10	
THERAPIST	Susan, PT		Mary, PT		Susan, PT		Susan, PT	
# of visits	1		2		3		4	
	Reps	Time (min)	Reps	Time (min)	Reps	Time (min)	Reps	Time (min)
THERAPUTIC Exercise (97110)		25						
Bike (seat @)		5						
Treadmill								
Quad Sets								
Heel Slides								
SLR								
Hip ADD								
Hip ABD								
Hip Ext.								
Ball Squeeze								
Bridge								
TKE								

Date: / Patient:	DOB://						
Diagnosis:							
Surgery:	DOS/DOI: /						
	# visits Insurance						
	Extension Forearm include wrist include hand it wrist fracture brace						
	Physician Phone						
Physician Signature: Date							
The item(s) being dispensed to you today may be determined by your insurance company or Medicare to be a non- covered item(s). BENEFICIARY DELIVERY NOTICE							
By signing this form I acknowledge receipt of the listed item(s).							
Patient Signature: Date:							

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